

VOLUNTEER

to deliver groceries, medications, and supplies to local seniors



Photo credit: Ed Kashi/VII

In response to the coronavirus pandemic, Umbrella is coordinating grocery and medication pickup for seniors who cannot or should not leave their homes. *The demand from seniors has increased dramatically in recent weeks, and we urgently need volunteers to fulfill their requests.*

How it works:

When you sign up to volunteer, you'll be able to use our App to see opportunities to help seniors in your community by delivering essential items like groceries and prescriptions. You can simply shop while you're on your own grocery run, and pick up a few items the senior has requested. You drop the groceries off on their doorstep, contact-free.



Thank you for joining us to support those who need it most.

VISIT

[AskUmbrella.com/Volunteer](https://askumbrella.com/Volunteer)

TO SIGN UP!

Questions? Email volunteers@askumbrella.com

“

“I hope to continue doing deliveries once a week - it's a highlight of the day when I do! The folks I spoke to through Umbrella were so appreciative and the process was very easy.”

— Erin G., Mahwah, NJ

Volunteer FAQs

Who is eligible to volunteer?

Please only sign up if you are not in a vulnerable age group, are healthy, have not been traveling, and have not had any signs of illness in the past 14 days. If you sign up and then become sick, please do not accept any requests.

How do I get matched to jobs near me?

You will be able to see all opportunities to help near you in the Umbrella App and pick up the ones you choose. Before you accept an opportunity, you'll know where it is, what the delivery recipient is asking for and what their timing is. When you accept, you'll be prompted to call the recipient and coordinate a drop-off time.

How will I get paid for items I pick up?

When possible, we will pre-pay for items so you'll just be picking them up. Otherwise, you'll pay for the items and we will reimburse you with direct deposit to your bank account as soon as you complete the job. You'll be prompted in the Umbrella App to link your debit card or bank account through our secure partner Stripe.

What does a contact-free delivery mean?

You will coordinate a time with your recipient to drop off items at their home. Items are to be left outside, so you should call and ring the doorbell when you arrive. To complete the delivery, you will upload a photo of the receipt and a picture of the items at the customer's door to the Umbrella App.

About Umbrella

At Umbrella, we build local communities of helpers (we call them “Neighbors”) that we match with seniors who need work done around the house—odd jobs, small repairs, chores, etc.—at an affordable rate.

As the coronavirus outbreak unfolded, we realized that one of the communities most impacted is the one we serve every day, so we have hit pause on our regular services, opened our platform up to everyone (waiving our membership fees), and are putting all of our energy into bringing together our communities in this extraordinary time.